BW User life cycle (state February 2018)

User registers at www.bewelcome.org With his email-adress and chooses a username

A profile is created in the DB with chosen username. Status is set to : waitforconfirmation

An automatic email is send with a confirmation link.

User confirms Registration by clicking On the link ?

NO

????

YES

Profiles status is set to : **Active** Profile is visible in Member search. Membership is infinite, but It is **suspended / ended,** if one ofthe following conditions apply :

Member deletes His/her profile In the profile settings

Member asks Support to delete profile

Profile is set to status „asktoleave“ and deleted in an annual routine

Complaint of other members

Report to/of safety team

Report of forum moderators

Member may be banned due to violation of Terms of Use *

Does a banned profile stay forever in the database ??

Requirements of membership are not fulfilled (age , mandatory fields in profile not filled)

Membership is Refused or cancelled

Member does not Login for 12 months

Email adress of member proves to be invalid (e.g. by Bounces after a newsletter)

Members status is set to ‚Out of remind‘ or ‚suspended‘

Member logs in again or writes to support + corrects his email-field

NO

YES

????

Profile is set to ‚active‘ again

BV-Roles involved

(Support Team may be involved at any stage)

None

(automated processes)

Support- team
Sysadmins

Safetey Team

BoD ??

??
Support ??

Automated process / Support

IT-systems involved

```
Hostname   fox.bewelcome.org
IP address 4  78.47.14.50/28
IP address 6 2a01:4f8:d13:18cb::2/64   scope global
IP address 6 fe80::21c:14ff:fe01:1600/64   scope link
Operating System  Debian 7
```

Services:

Apache Web server
apache2 /etc/apache2

Mysql Database management
Mysql /etc/mysql